

Buy With Confidence Scheme (Supported by Falkirk Council, Trading Standards)

For your business.

What is the **Buy With Confidence Scheme**?

A national scheme which is operated solely by local authority Trading Standards Departments. This means that all checking and monitoring of businesses is carried out directly by them, not third parties or private companies

What does a **Buy With Confidence Trading Standards Approved business mean?**

- Vetted and approved by Trading Standards
- Committed to operating in a legal, honest and fair way
- Criminal record checked (if going into homes)
- Qualified, experienced and fully insured
- Monitored to ensure a high level of customer service
- Advised on Trading Standards legislation

To find out more about the scheme just watch the information video, below:

<https://www.youtube.com/watch?v=K-Rbja2u8-o>

Why you as a business should consider the Buy With Confidence Scheme.

Being a member of the scheme, will ensure confidence amongst consumers that all listed businesses have been successful in their application and completed the relevant criteria for the scheme as set by their local authority Trading Standards Department

Who can join

From the services industry to trade persons. From accountants to undertakers, from solicitors to landscapers, if you are a business, you can join

Joining and annual renewal fees apply, however discounts are available.

For the Consumer

Avoid rogue traders and support those who've publicly committed to operating in a legal, honest and fair way by using Buy With Confidence Trading Standards Approved businesses.

All businesses listed on this website have been vetted, approved and continue to be monitored by Trading Standards, to help ensure you receive a quality service.

Businesses are only included once they've completed a series of stringent checks, including vetting by a qualified Trading Standards professional.

Buy With Confidence is a national register of Trading Standards Approved businesses. Over 60 local authorities directly support the scheme – from Cornwall to Stirling

(<https://www.buywithconfidence.gov.uk/buy-with-confidence-local-authorities/>) – having decided that Buy With Confidence offers the strong consumer protection that they think is vital.

Find out more about the scheme

<https://www.buywithconfidence.gov.uk/how-it-works/>

Or alternatively contact Bryan Mackie or Lindsay McNeil (Falkirk local authority Trading Standards) at buywithconfidence@falkirk.gov.uk