

Information Afternoons for Professionals

Wednesday 21 September
from 2.00pm – 4.30pm online via Zoom
or
In Person at the Carers Centre in Falkirk

The Professionals Information Afternoon is an ideal way for professionals who come into contact with unpaid carers, to learn more about the needs and rights of carers and the support and services provided by the Falkirk & Clackmannanshire Carers Centre.

Sessions take place on the third Wednesday of each month

During the session, you will find out about:

- The Carers Act, Carers Charter and Epic Principles and how they inform the services provided by the Carers Centre.
- How we can work with you to help support unpaid carers in their caring role, and to have better outcomes for the cared for person, carers and service providers.
- There is also an opportunity to meet some of the team, ask questions and find out about or simply update your knowledge about the range of services we provide, as well as an opportunity to meet other professionals.
- It is also ideal for students on placement to attend.

To book a place on one of our monthly sessions for professionals, or for further information, please contact the Carers Centre:

Email: centre@centralcarers.org

Tel: 01324 611510 Option 4

[NB Please state whether you will attend online via zoom or in person](#)

Aims and Outcomes

The programme reflects some of the aims of the online (Turas) EPiC Training programme and National Occupational Standards as outlined in the Competency Framework for health and social care staff.

Aims:

- To raise awareness of the Carers Charter/Carers Act and the responsibilities this confers upon the professionals in their role.
- To review the role of the Carers Centre, how it can support carers and how this can be of benefit to other services, with specific reference to the core principles of EPiC and the value this can bring to the cared for person, the carer and the services they work for
- Offer the participants the opportunity to explore different types of caring roles and how they can identify them and signpost carers to the Carers Centre, as well as helping them make effective use of Carers Centre services.

Outcomes

By the end of this course the participant will be able to:

- Assess how the Carers Charter/Carers Act and core principles of EPiC impacts upon their professional role and how they could apply it to their day-to-day practice.
- Explain the role of Carers Centres as partners in supporting unpaid carers, and how they operate.
- List the different types of carers and the support the Carers Centre offers to them and be able to refer carers to them as appropriate.
- Be able to describe and explain the purpose of Adult Care Support Plans and Young Carers Statements, with reference to eligibility criteria, and the required provision at each level.
- Integrate their learning into their day-to-day practice.

Programme outline

Part One

2:00-3.00pm

Workshop: The role of the Epic Core Principles/Carers Act/Carers Charter and Carer Identification and how these inform the services provided by the Carers Centre.

Break 3.01-3-15pm

Part Two

3:16-4.30pm

The different roles of the Carers Centre

Information presented by or about:

- **Adult Carer Support Worker**
- **Young Carers Support Worker**
- **Parent Carer Support Worker**
- **Hospital Support Worker**
- **Care with Confidence Training Coordinator**
- **Short Breaks Fund**
- **Carer Inclusion**
- **Telephone Support Worker**

4.20pm

Questions and wrap up

4.30pm

End

