



Energy Best Deal



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Paying for your gas and electricity can be expensive, but there are ways to cut the cost of your energy bills:

- Make sure you're getting the best energy deal for you.
- If bills are a struggle - get help from suppliers or government schemes.
- Make your home more energy efficient.

Energy Best Deal can help you pay no more than you need to.

Understanding your choices

To make sure you are on the best energy deal, have you asked yourself :

- Would switching supplier(s) save me money?
- Am I on the best energy tariff, most suitable for my needs?
- Am I on the best payment option?
- Could I get a grant to improve the insulation and energy efficiency of my home?
- Could I get welfare benefits and could I get the Warm Home Discount?



Switching supplier

Changing supplier is easy and could save you hundreds, especially if you've never switched before.



The client visited a CAB as his current tariff had come to an end and he wanted help to find a better one. The CAB adviser helped the client compare energy deals online and found a 3 year fixed deal which was cheaper than his current deal.

While switching, the adviser found out that the client had been paying too much direct debit each month and would be due a **refund**. They also found out he would be eligible for the **Warm Home Discount** with his new supplier.

The new deal saved the client a total of **£158** per year. He also received a refund of **£259** from his supplier and the Warm Home Discount of **£140** per year.



How to switch

energycompare.citizensadvice.org.uk/



1. Find your new deal either online, or by contacting suppliers directly

2. Contact the supplier to agree new deal

3. Make sure you confirm what deal you would like, e.g. the name of the tariff

4. You will be sent a contract- check it's correct and the date you change supplier

5. Ensure you have paid all outstanding bills with your current supplier

6. Take a meter reading on the day you change supplier so you can check your bills





Things to think about

You will need a recent energy bill so you can see your current tariff and how much energy you've used

Do you owe any money to your current supplier?

If you have a prepayment meter you can switch with a debt of up to £500.



Would you like to manage your bills online?

How do you want to pay? By direct debit? Pre-payment meter? Quarterly?

If you rent and you are responsible for energy bills, you can still switch

Do you get the Warm Home Discount with your current supplier?



Help available

There are a number of schemes available to help people with their energy costs and needs:

Priority Services Register

Warm Home Discount

Winter Fuel Payment

Cold Weather Payment

ECO

HEEPS





Cutting your energy bills by making your home more energy efficient

- Energy suppliers are obliged by the government to offer you help in doing this.
- Contact your energy supplier to see what help is available. Help may include free insulation.
- You may also be entitled to an interest free loan from Home Energy Scotland to help you improve your home energy efficiency



Home Energy Scotland
can offer advice on
0808 808 2282



Energy saving tips

£70

Take a shower instead of a bath

Fit a water efficient shower head

Switch appliances off at the plug

Dry clothes outside instead of using a tumble dryer

£30

Avoid placing furniture in front of the radiator

Use a washing up bowl instead of running the tap

£25

Turn your heating down by 1 degree

Switch off lights in empty rooms

£14

£85



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