

# The Third Sector in Falkirk

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Impact Report 2018

CVS Falkirk  
Elizabeth Mackenzie



## Acknowledgement

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**[www.cvsfalkirk.org.uk](http://www.cvsfalkirk.org.uk) | 01324 692 000 | [info@cvsfalkirk.org.uk](mailto:info@cvsfalkirk.org.uk) |  
@CVSFalkirk**

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## **Executive Summary**

The overall aim of this report is to measure the economic and social impact of the third sector operating in the Falkirk Council area. Research has been collected to build evidence around the activity and presence of third sector organisations. Most of the data was drawn from primary sources using a survey. This survey was open to all third sector organisations operating in the Falkirk area and received a total of 102 responses. Survey data was complemented by secondary data gathered from the Office of the Scottish Charity Regulator (OSCR) and Falkirk Council.

There are at least 800 third sector organisations operating in the Falkirk Council area, the survey data represents at least 12.75% of the sector. The report does not represent the whole sector, but can highlight areas that could be met with enquiry. This report is the fourth iteration of what has become an annual event.

The key findings of this report are:

- Sample studied has produced a total income of £103,482,752 and total grant funding of £5,723,867.
- 42% of organisations rely exclusively on volunteers.
- 6% of volunteer-led organisations have reported income.
- 1,701 volunteers are donating on average 5,042 hours a week and 262,184 hours a year.
- Based on the Real Living Wage, volunteering has a value of £45,378 a week and £2,359,656 a year.
- 303 paid staff have been reported to be working in the third sector.
- 27% of organisations are Accredited Living Wage employers.
- 147,281 people are engaging with the sector in the past year.
- Third sector organisations are actively engaged in meeting SOLD outcomes and priorities.

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## **1. Introduction**

Third sector organisations (TSO's) are non-governmental bodies that do not work for profit. The third sector (commonly known in terms such as charities, non-profit organisations, or social enterprises) spans across cultural and geographical dimensions. Third sector organisations can have a significant impact on the communities in which they work in, especially volunteer groups such as the youth, elderly, and those with long-term illnesses or disabilities. The third sector "acts as a mechanism by which people are drawn out of individual concern for themselves and into concern for society as a whole." (Kallman and Clark 2017, p.37)

Third sector organisations make a substantial economic impact as they bring full-time and part-time job opportunities to their community, they provide valuable services which statutory partners would be unable to provide due to limited finances and capacity, and they provide volunteering positions which positively affects well-being and encourages the growth of skills that can lead to employment (Musick and Wilson 2003; Karaijov 2014). By working in the community, the third sector is capable of empowering individuals to self-manage and build their resilience which restores community spirit and social cohesion.

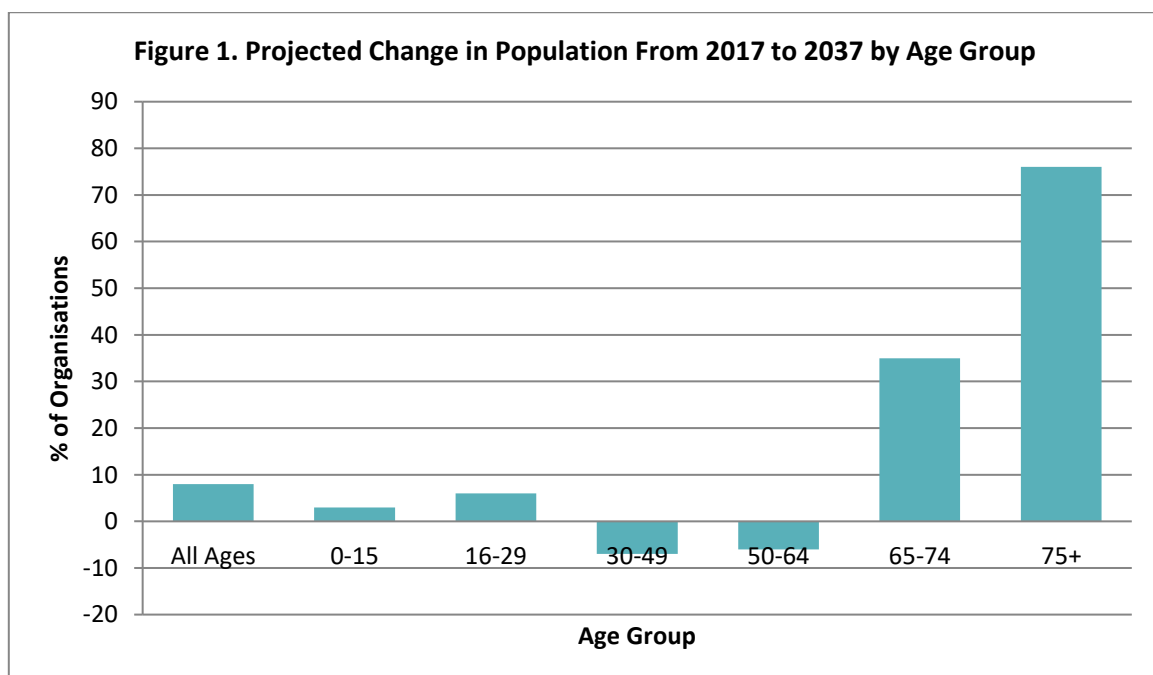
There are at least 800 third sector organisations operating in the Falkirk Council area. This report aims to measure the impact of these third sector organisations. To meet this objective, primary and secondary research has been conducted to effectively measure the economic and social impact of the third sector.

### **1.1 The Falkirk Area**

The population of Falkirk is currently estimated at 160,130 (Falkirk Council 2017a). This is the 11<sup>th</sup> highest population within Scotland (National Records of Scotland 2018a, p.17). Falkirk's population is estimated to increase by 8% by 2041 (Falkirk Council 2017b). This follows a national

pattern of growth. Scotland’s population has increased by 0.37% since 2016 and Falkirk’s population has increased 0.47% since 2016 (National Records of Scotland 2018a, p.17). This growth is partly due to migration into the Falkirk area rather than as an increase due the natural birth rate. A larger population will inevitably lead to a higher demand on third sector organisations as well as the need for a larger workforce to fulfil organisational demands.

Falkirk’s ageing population is expected to continue to rise by 2041. The proportion of those aged over 65 have risen by 19% between 2007 and 2017. Those aged 85 and over are estimated to increase by 119.0%, those aged between 75 and 84 are estimated to increase by 80%, and those aged between 45 and 59 are estimated to decrease by 2041 (Falkirk Council 2018b). A growth in an ageing population will result in an increasing demand for social services in Falkirk. In contrast, birth rates have dropped as those aged 15 and under comprise only 17% of the population (National Records of Scotland 2018b). A decrease of the working age population will reduce the proportion of economically active people that are contributing to Falkirk’s economy (Wright 2002, p.17).



Falkirk is experiencing additional economic challenges that present both implications and opportunities for the third sector. The Scottish Index of Multiple Deprivation estimates that 7% of working age people are employment deprived and 12% are income deprived (SIMD 2016). Proportions of people are in an economic vulnerable position and may have benefitted from third sector services supporting those that are financially deprived. Reduction in local authority budgets places an additional strain on services being met by the third sector and can affect people who need third sector services the most, e.g. those experiencing poverty, in-work poverty, lower attainment levels, and loss of health and well-being.

7% of persons living in Falkirk, aged between 16 and 19 are not in full-time education, employment or training (NEET). 6% of persons aged between 17 and 21 are entering full-time education, which is significantly lower than the Scottish average of 8% (SIMD 2016). So, there are groups of persons (NEET's) that could potentially increase job prospects and gain skills and training opportunities by engaging in volunteering opportunities presented by the third sector. Karajov explains that the unemployed youth could benefit from volunteering by gaining soft skills, enhanced self-esteem, and an improved attitude to work. Volunteering "is a strong tool for enhancing individual control over one's life. And more and more young people use it." (Karajov 2014, p.7)

The 2011 Scottish Census reveals that 20% of people's activity is limited by a long-term health problem or disability. As a result, 10% of Falkirk's population provide unpaid care. 18% of carers are aged 65 and over and 2% of carers are under 16. The prevalence of carers creates a demand upon the third sector because TSO's are involved in the implementation of the Carers (Scotland) Act 2016 (SCVO 2018). This act has brought in additional duties upon local authorities and these additional pressures



directly affects third sector resources, such as carer support organisations (Shared Care Scotland).

## **1.2 Falkirk's Third Sector**

Falkirk Council aims to identify savings to its budget for external organisations by aligning the value to third sector services with the priorities of Falkirk Council (Falkirk Council 2018, p.8). Funding to the third sector has been reduced by 8% between 2010/11 and 2017/18 (Falkirk Council 2018, p.20). There is a prevalent dichotomy within the Scottish third sector between the provision of effective services and staying within the parameters of tight budgets. Whilst managing these cuts, local government has taken effective steps as £1.4 billion of efficiency savings have been made since 2012 (Falkirk Council 2018, p.21).

The local government has set out plans to aid the restricted funds going to the third sector. The third sector is indispensable and as such, its relationship with the Scottish Government is interdependent. The Scottish Government's Programme for Scotland recognises that "the third sector plays a vital role in Scotland's communities, working with them to tackle tough social issues at once." (Scottish Government 2017, p.110) The Scottish Government has proposed to extend a three-year fund to allow organisations to make long-term plans (Scottish Government 2017).

Recruiting volunteers is identified as a prevalent issue for charities in Scotland (OSCR 2018, p.13). Youth volunteering has experienced tremendous growth in recent years as 52% of 16 year olds and 27% of adults in Scotland have participated in volunteering (Volunteer Scotland 2017). Motivations for youth volunteering include gaining work experience, skills development, improving confidence and self-esteem, providing a competitive edge during job searches, meeting new people, and combating boredom (Davies 2018). The third sector can economically empower those who feel lost and disengaged through volunteering. Volunteering builds

wellbeing and encourages the growth of skills that lead to employment (Karaijov 2014).

### **1.3 The Strategic Outcomes and Local Delivery (SOLD) Plan**

The Falkirk Community Planning Partnership (CPP) brings together public service organisations and communities to reform public services to make a difference to people's lives. Community planning drives the design of public services to target areas specific to that community. The Strategic Outcomes and Local Delivery (SOLD) plan was created by the Community Planning Partnership (CPP) to outline a mutual agreement amongst partners on the areas that need resources and attention to make Falkirk "the place to be" (Community Planning Partnership 2016, p.2).

The SOLD plan consists of four key priorities and six outcomes that the CPP and their partners are focusing their efforts. These priorities have been formed based on feedback given to them by the local community.

The four priorities are:

- Improving mental health and wellbeing;
- Maximising job creation and employability;
- Minimising the impact of substance misuse; and
- Addressing the impact of poverty on children.

The six outcomes are:

- Our area will be a fairer and more equal place to live;
- We will grow our local economy to secure successful business, investment and employment;
- Our children will develop into resilient, confident and successful adults;
- Our population will be healthier;
- People live full, independent and positive lives within supportive communities; and

- Our area will be a safer place to live.

In reaching these outcomes, the partnership has agreed to follow places that are evidence-based, take a preventative approach, allow for early intervention, help identify inequalities, and encourage co-production. Community participation is important in understanding the challenges involved and ensuring that these priorities and outcomes are right for Falkirk. The importance of collaboration heightens with the growing financial pressure on the community.

The SOLD plan is being used as a structure to measure the qualitative impact of the third sector on Falkirk. The data from the survey aims to show the relationship between the third sector priorities and outcomes, the actions that they have taken to meet these outcomes, and the challenges that the third sector is met with.

## **2. Research Methodology**

The research conducted for this report follows the methodology of the previous three year's impact reports (Jennifer Kean 2015; James Gigg 2016; Oge Ohaeri and David Gardener 2017). The collection of primary data was conducted during a ten-week period, commencing on the 29 June. The data is limited as it does not represent all third sector organisations operating in Falkirk and primary data was collected over a period of six weeks.

### **2.1 Primary Data**

The Impact Measurement Survey was used to gather data on the impact of third sector organisations on Falkirk. Third sector organisations were asked to provide information on their economic impact and contribution to the SOLD plan. The primary data was gathered from this survey using the online Survey Monkey platform (Appendix B). The benefits of using this survey platform include being low cost and accessible to respondents who can complete it at their own convenience and device.

A link to the survey was emailed to over 600 organisations, but some emails bounced back. It is estimated that 550 organisations were contacted through email, including those contacted via CVS Falkirk's e-bulletin. This link was available through online graphics on the CVS Falkirk website and Twitter page for around two weeks. The survey was promoted at forums. Email reminders were sent and phone calls conducted to encourage organisations to complete the survey. One organisation requested a paper survey after receiving an email which was sent with a pre-paid envelope included.

The survey was open for six weeks from 29 June to 13 August and received a total of 111 responses. Seven of these responses were duplicates by organisations that had completed the survey twice and two surveys were errors. These survey responses were removed. A total of 102 unique responses were gathered which represents about 12.75% of the sector.

## **2.2 Secondary Data**

Secondary data was collected from Falkirk Council and the Office of the Scottish Charity Regulator (OSCR). These sources provided economic information on the third sector in Falkirk. The data from Falkirk Council shows the amount of funding being distributed to external third sector organisations within the Falkirk Council Budget, 2018/19. The data shows how much funding has been allocated to Children's Services, Corporate and Housing Services, and Development Services.

The data sourced from OSCR contains information on all the registered charities in Scotland. The data on charities in Falkirk was downloaded from OSCR and this provided a list of 336 charities and their income, which was combined with the data in the survey.

## **2.3 Research Limitations**

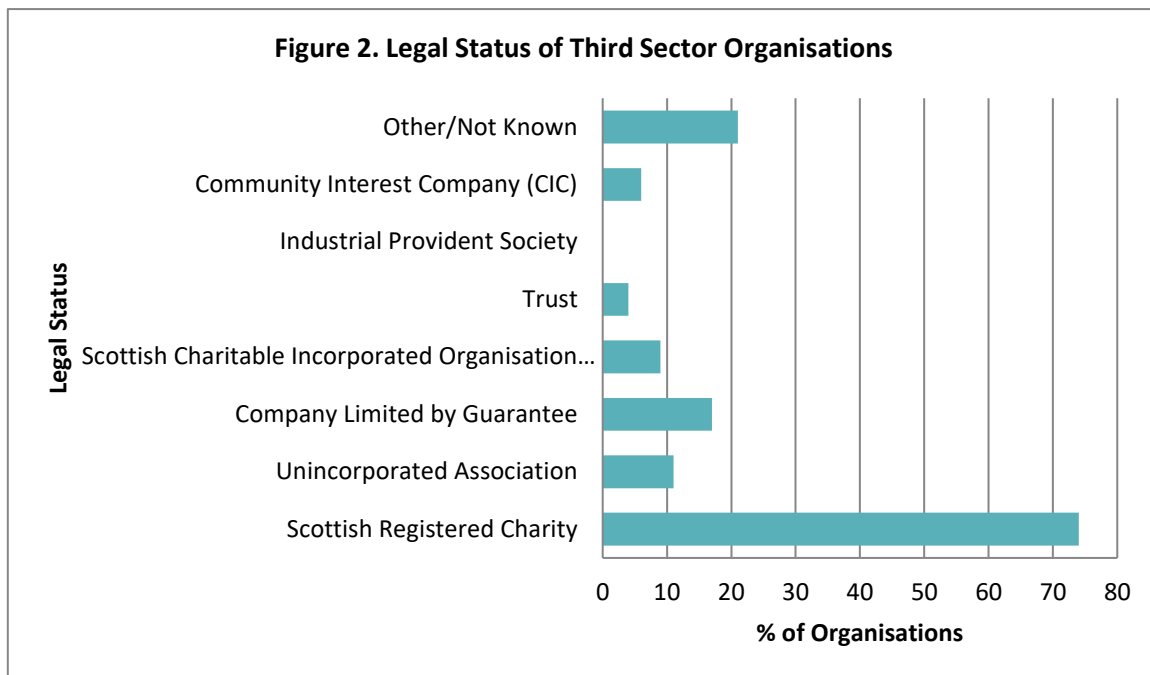
There are various limitations to the methodology used. The survey was only open for six weeks, which limited the time available to collect responses. The implementation of the Data Protection Act 2018 and introduction of GDPR legislation limited contact options. Not all respondents answered every question. This could be resolved by conducting interviews or telephone surveys as the researcher can ensure all questions are answered. A considerable number of respondents did not respond to questions about the SOLD plan. This is perhaps an indication of a lack of awareness of the plan and how it relates to their service and to the funding landscape.

The use of secondary data from OSCR strengthened the available data for the report. However, OSCR registration is not required for the whole of the third sector and is limited to charities. Downloading information from the OSCR database had to be filtered by Local Authority areas so this process may have missed out organisations that operate in Falkirk, but are based elsewhere in Scotland.

## **3. Results**

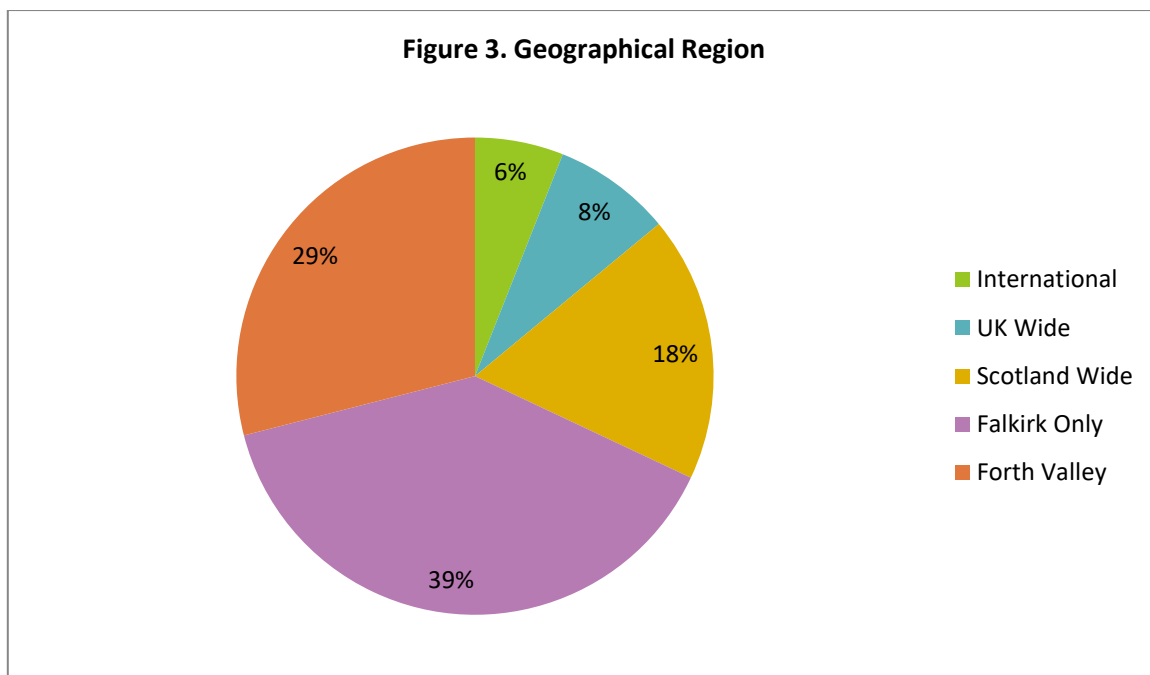
### **3.1 Legal Status of Third Sector Organisations**

The third sector in Falkirk comprises organisations that vary in legal structure. From survey responses, 82 organisations provided a legal status. From the secondary data, there are 336 registered charities active in Falkirk. 74% of organisations from the survey identified as being a Scottish Registered Charity.

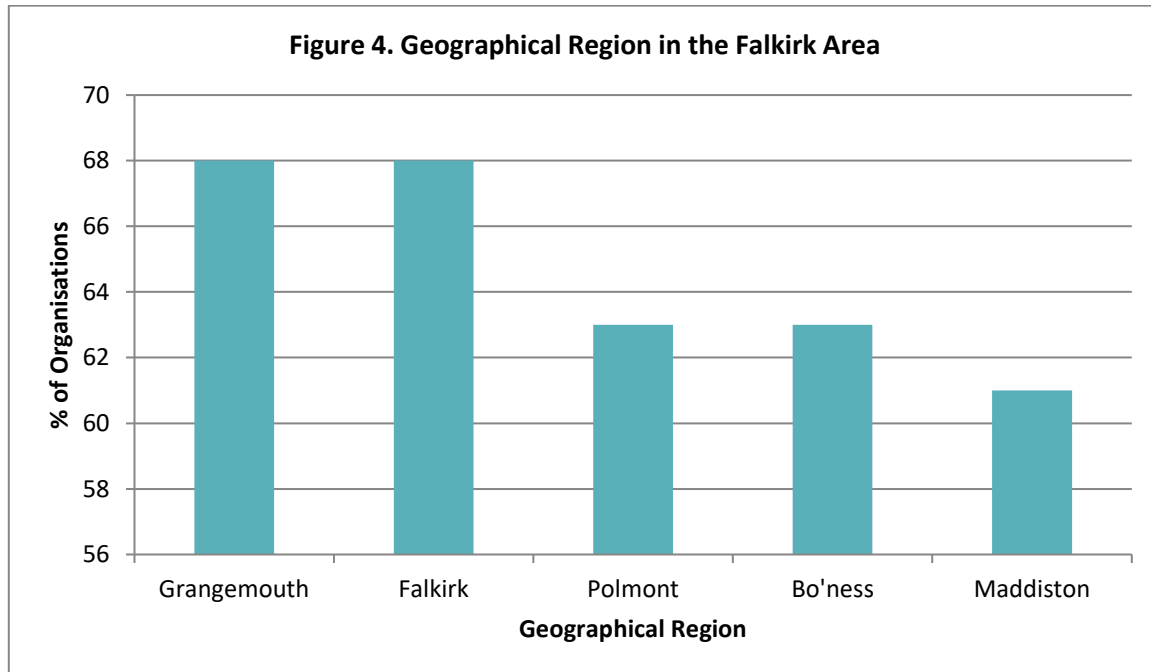


### 3.2 Geographical Region

All of the surveyed organisations responded to questions regarding their geographical region. The largest proportion of organisations operates only in Falkirk and the smallest proportion operates internationally.

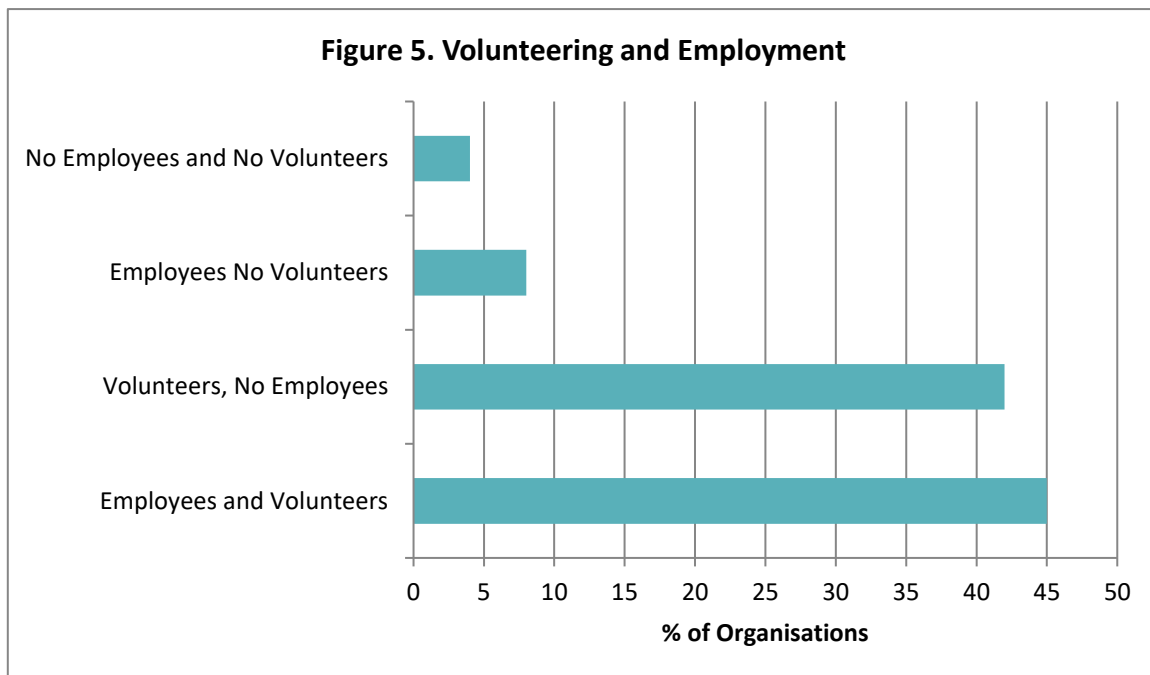


Falkirk is made up of 35 communities. All 102 respondents selected the areas that their organisation operates in, with Falkirk and Grangemouth both receiving the highest response of 68%.



### 3.3 Volunteering and Employment

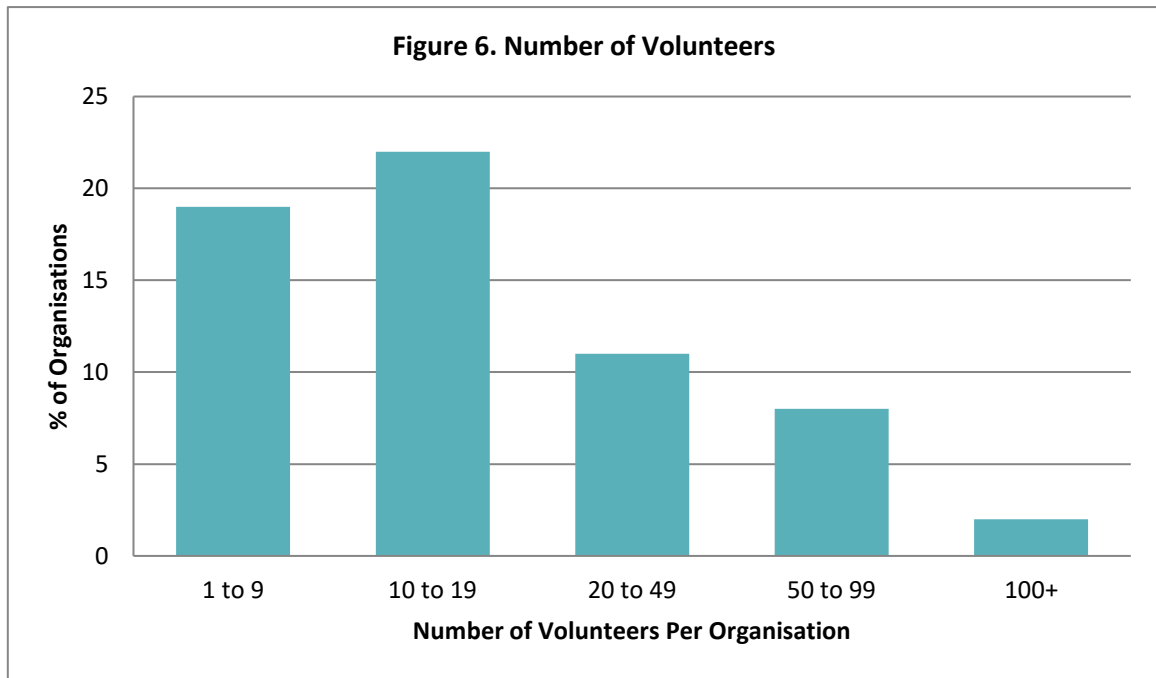
Volunteers and paid employees are a vital part of the third sector in Falkirk as they enable services to be carried out and increase the capability of third sector organisations. The questions in the survey regarding personnel received a total of 71 responses. Using this data, it is possible to evaluate the third sector's reliance on paid staff and volunteers. 42% of organisations rely solely on volunteers. Only 8% of staffed organisations do not use volunteers. This indicates that volunteers are a fundamental part of third sector organisations. 4% of organisations reported that they have neither staff nor volunteers. The largest proportion of organisations has both paid staff and volunteers. The majority of third sector organisations are employers and are contributing to Falkirk's economy by being employers.



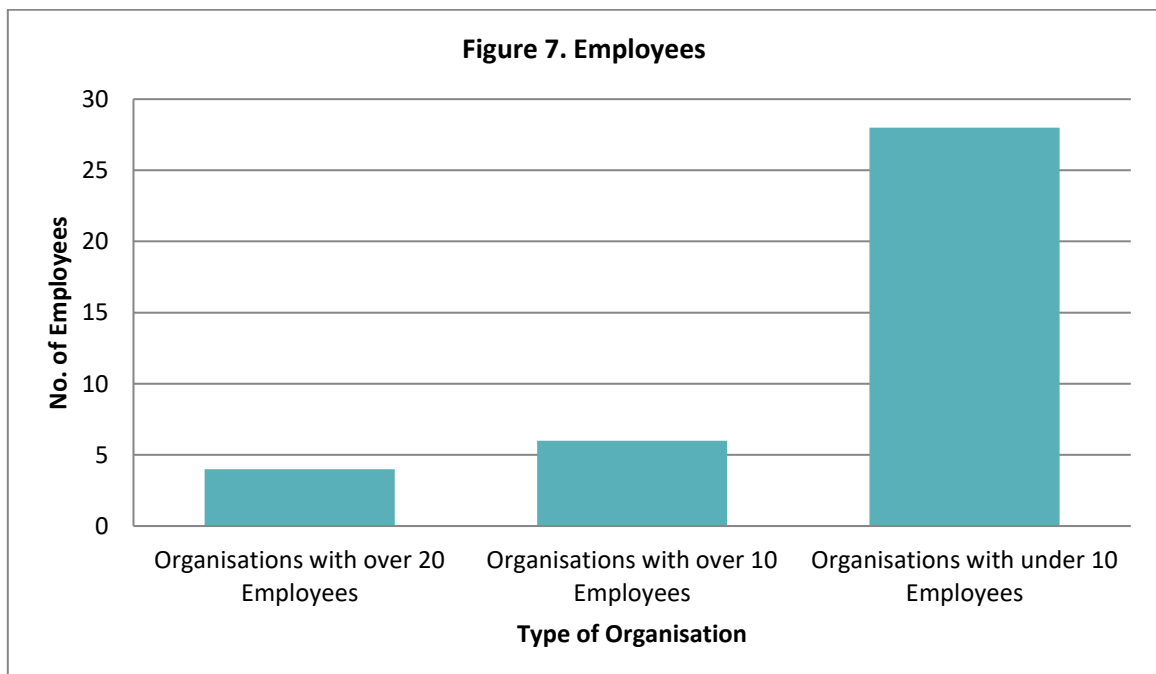
Organisations with both paid staff and volunteers make up 45% of the respondents and possess 82% of the total income (£6,673,597.80). Organisations run solely by volunteers possess 6% of the total income (£442,460.52), but make up 42% of the sector. This indicates that organisations are relying on volunteers in the absence of funding for paid staff.

There are 1,701 people volunteering across 62 organisations. The largest proportion of organisations has between 10 and 19 volunteers, 3% have over 100 volunteers, and most organisations have fewer than 20 volunteers. From these 62 organisations, 5,042 hours were donated to the third sector. This is equivalent to 144 full-time staff (based on a 35 hour week). The value of their time is £45,378 per week at the Real Living Wage rate of £9 an hour (The Living Wage Foundation 2018).



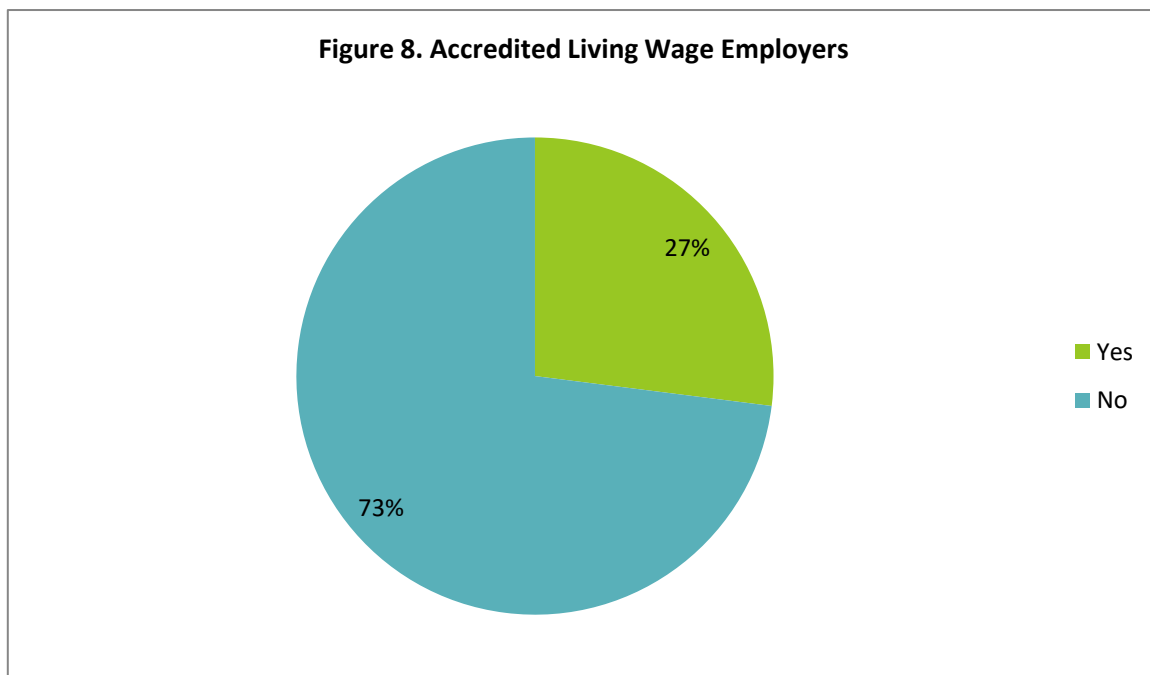


From the survey data, 38 organisations have 303 paid employees; 111 full-time staff and 192 part-time staff. 74% of organisations have fewer than 10 members of employees and only 11% of organisations have over 20 employees.



### 3.4 The Real Living Wage

The Real Living Wage is an hourly wage based on what people need to live on. It has been calculated by estimating the cost of living based on a basket of household goods. The living wage makes a significant economic impact and is considerably better than the national minimum wage. To be an accredited living wage employer all members of staff in the organisation must be paid the real living wage, including those not related to its operation such as cleaners. Based on survey data, 71 organisations reported on the living wage with 27% of organisations reported to be Accredited Living Wage employers.



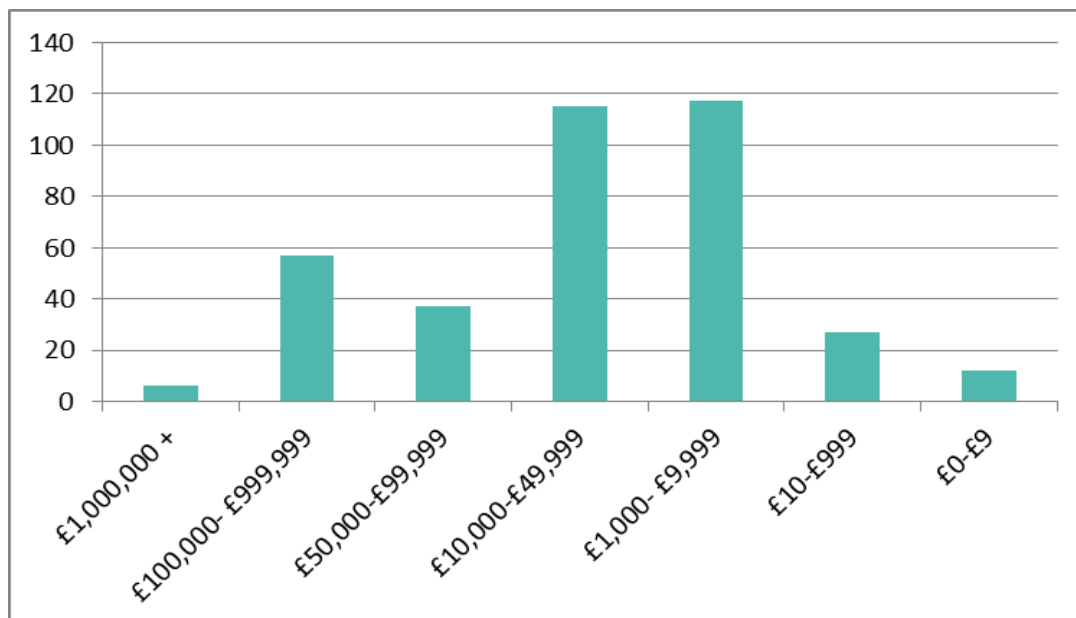
### 3.5 Service Users

Based on the survey data, 70 organisations reported a total of 147,281 service users. This is equivalent to 92% of Falkirk's population. Several organisations may be dealing with the same people and counting people who are using their service several times. Therefore, this figure shows the impact of the third sector and demonstrates that the population of Falkirk engages with the third sector on a frequent basis.

### 3.6 Income

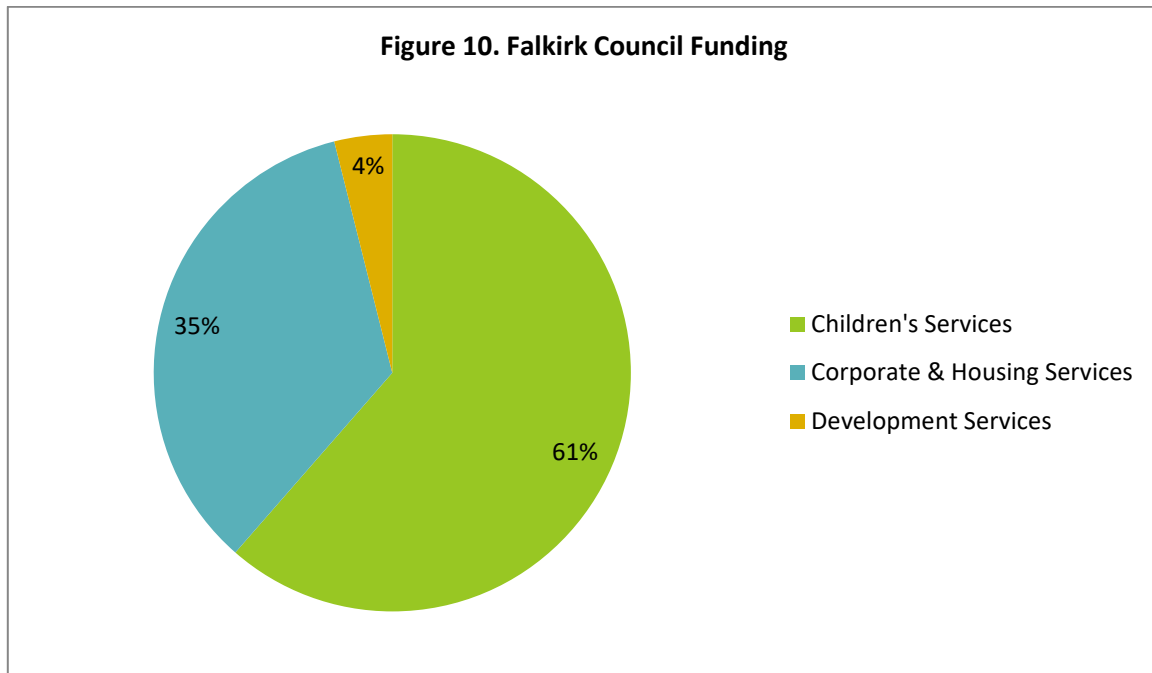
Using survey data and data from the Office of the Scottish Charity Regulator (OSCR), income data was gathered from 371 organisations. The annual income from these organisations is £103,482,752. This is a significant increase from last year's income total of £89,270,664.09. 32% of organisations have an income between £1,000 and £9,999, 31% of organisations are earning between £10,000 and £49,999, a minority of organisations are earning less than £1,000, and the majority of organisations have an income of under £50,000.

**Figure 9. Income**



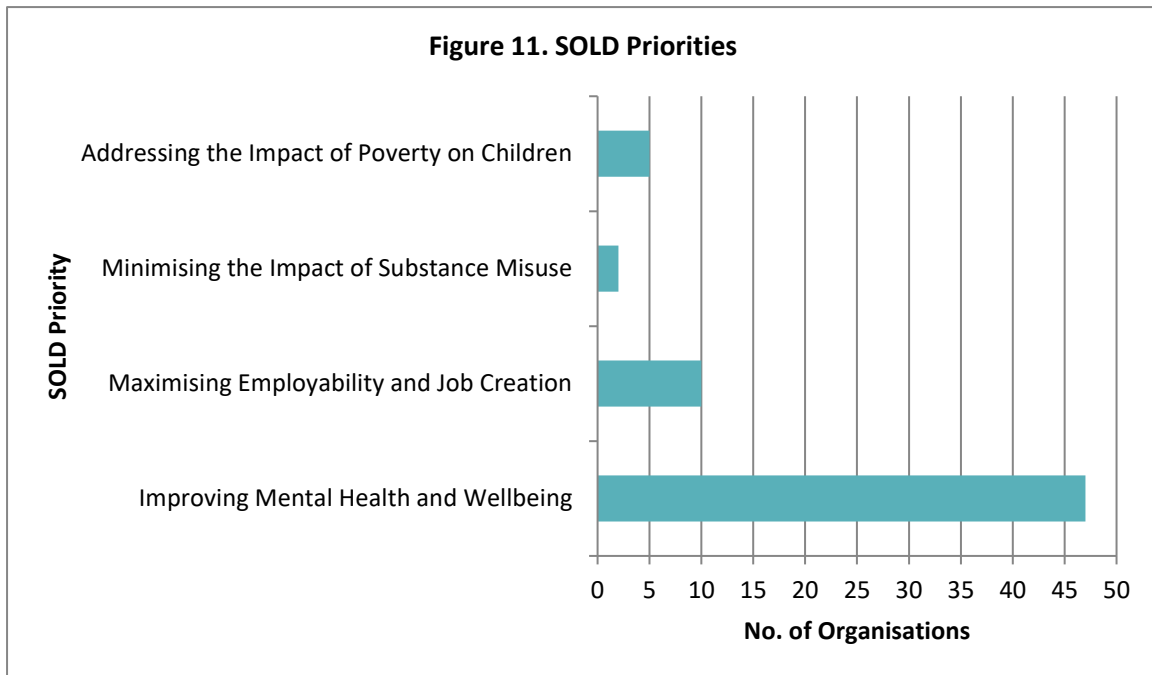
Falkirk Council provides funding to 48 external organisations in Falkirk. The council budget for 2018/19 provided £2,602,640 to third sector organisations. Children's Services receives 61% of the budget (£1,598,730), Corporate and Housing Services receive 35% of the budget (£902,010), and Development Services receives 4% of the budget (£101,900). The distribution of funding is proportionate to the size of each service as 50% of the organisations are Children's Services, 44% of

organisations are Corporate and Housing Services, and 6% of organisations are Development Services.

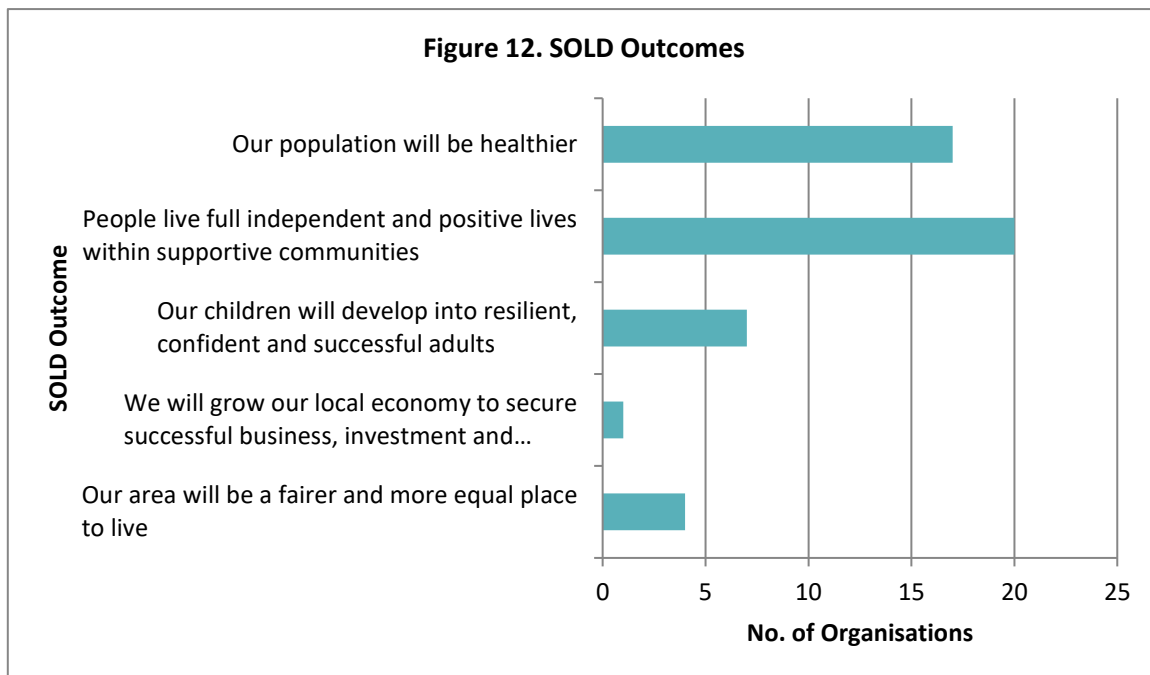


### **3.7 SOLD Plan**

Based on survey data, 62 organisations identified with at least one of the four priorities. 73% of organisations are committed to 'improving mental health and wellbeing', 16% of organisations are committed to 'maximising employability and job creation', 3% of organisations are committed to 'minimising the impact of substance misuse', and 8% of organisations are committed to 'addressing the impact of poverty on children'.



Based on the survey data, 49 organisations identified working towards an outcome from the SOLD plan. The only outcome not selected by organisations was 'our area will be a safer place to live'. 8% of organisations are committed to 'our area will be a fairer and more equal place to live', 2% of organisations are committed to 'we will grow our local economy to secure successful business, investment and employment', 14% of organisations are committed to 'our children will develop into resilient, confident and successful adults', 41% of organisations are committed to 'people live full independent and positive lives within supportive communities', and 35% of organisations are committed to 'our population will be healthier'.



Organisations working towards the outcome 'to be a fairer and more equal place' all provide financial advice, tailored to specific clients and areas in Falkirk. One organisation responded, "work on the principles that include client's right to decide and self-empowerment." The biggest challenges to meeting this outcome include reaching new clients and changing policy environment. For example, "mitigation of welfare reform, particularly on those with mental health issues."

Organisations committed to the outcome 'to grow our local economy to secure successful business, investment and employment' deliver education and skills. Their biggest challenges are raising awareness and reaching new clients. Organisations committed to the outcome 'for our children to develop into resilient, confident and successful adults' carry out activities based on empowerment, skills, education, and support. One organisation focusing on early intervention explained, "by supporting creative expression young people will gain self-confidence, be more outgoing and achieve what they set out to do." For these organisations, their biggest challenges were changing policy funding, sourcing volunteers, and reaching new clients. One organisation explained, "we come from an impoverished

area and financial barriers are a major barrier to our clients and their families.”

Organisations committed to the outcome ‘for our population to be healthier’ undertake activities focusing on mental health, sports, exercise, facilitating areas for exercise, and overall wellbeing. One organisation described that “participation in rugby (and most team sports) encourages team playing, consideration, respect for each other (and for ourselves) and discipline. These are all traits and skills that are important in a healthy balanced life.” The biggest challenges are funding, reaching new clients, engaging the community, policy, volunteers, and societal structures such as gender. One organisation explained that they are “always marketing, letting people know what we do and trying to reach people. We work very hard at getting our information to people.”

Organisations committed to the outcome ‘for people to live full, independent and positive lives within supportive communities’ are supporting those with long-term illnesses, disengaged young people, and empowering people to live better lives. One organisation “enables people without transport to visit friends, attend appointments in Edinburgh and for workers to take employment opportunities because there is a transport option that can’t be met by the Council or Commercial operators.” These organisations find their biggest challenges to be funding, volunteers, reaching new clients, engaging the community, and providing activities.

Organisations committed to the outcome ‘to be a safer place to live’ carry out activities to make a safer environment, providing support and empowerment, and increasing awareness. One organisation explained that their “youth services support young people involved in offending and/or anti-social behaviour within local communities. The services work in a restorative way so includes support and promotes empowerment.” The

biggest challenges experienced by these organisations are reaching new clients, engaging the community, and funding.

#### **4. Conclusion**

The third sector provides employment to the population of Falkirk. Based on survey data, 38 organisations employ 303 persons. A total of 1,701 volunteers donate on average 5,042 hours a week. About 54.75% of the sector has an estimated income of £103,482,752. The rates of engagement show a strong presence of people engaging with the third sector in Falkirk. The third sector engages well with the priorities and outcomes outlined in the SOLD plan. Organisations are identifying clear points of action to eradicate social issues and challenges involved.



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## Appendix A. Participating organisations

Many thanks to the organisations who participated in the Third Sector Impact Survey:

1st Falkirk Scout Group	6th Denny Brownies	867 squadron Denny Air Cadets
Addictions Support & Counselling (ASC) - Forth Valley	Age Concern Falkirk	Alzheimer Scotland
Baby steps @ Watch Us Grow	Barnardo's (Edinburgh)	Barnardo's (Banknock)
Bo'ness & Area Community Bus Association	Bo'ness Rugby Football Club	Bo'ness Storehouse Foodbank
Boys' Brigade	Camelon community centre	Carron & Carronshore Hall management committee
Central Scotland Family History Society	Citizens Advice Bureau (Grangemouth & Bo'ness) Ltd.	CVS Falkirk
Cyrenians	Dean Court Residents Group	Denny & Dunipace CAB
Dennyloanhead Community Hall Ltd	Epilepsy Connections	EquipMen
Falkirk & Clackmannanshire Central Carers (Falkirk)	Falkirk Active Travel Hub	Falkirk and Clackmannanshire Carers Centre

Falkirk Caledonia Choir	Falkirk Community Trust	Falkirk Company of Archers
Falkirk Council	Falkirk District Credit Union	Falkirk District Scouts
Falkirk Folk Club	Falkirk Football Community Foundation	Falkirk Fury Basketball Club
Falkirk MESH	Falkirk Piping and Glenbervie Folk Duo	Falkirk Victoria Harriers
Falkirk Vineyard Church	Families Outside	First 4 Kids SCIO
Forth Environment Link	Forth Valley Flyers	Forth Valley Lions
Forth Valley Migrant Support Network	Forth Valley Sensory Centre	Forth Valley Top Toes
Friends of the Charlotte Dundas	Friends of Zetland Park	Gill Park Residents And Tenants Association
GO Kids	Go! Youth Trust	Grace Church Larbert
Grangemouth (Incl Skinflats) Community Council	Grangemouth Community Care	Grangemouth Triathlon Club
Inner Forth Landscape Initiative Knight Errant Press CIC	KEEP TICKING FALKIRK Laurieston Tennis Club	Kiran's Trust Let's get Grangemouth clean

LinkLiving	Loretto Care	Maddiston Community Council
Maddiston Evangelical Church	Maddiston Primary School Parent Council	NHS Forth Valley
NU2U Furniture Project	Penumbra	PLUS Forth Valley
Polmont Community Council	Project Theatre	RBLS GRANGEMOUTH BRANCH
Re-Union Canal Boats	Royal Scottish Country Dance Society, Falkirk Branch	Sacro
Samaritans of Falkirk & Central Scotland SCIO	sarah	Scottish Railway Preservation Society
Seagull Trust Cruises - Falkirk	Seagull Trust Cruises - Cumbernauld	Self Directed Support Forth Valley
Signpost Recovery	Solicitors for Older People Scotland	Step Forth
Strathcarron Hospice	The Conservation Volunteers	The Driving Force
The Health and Social Care Alliance	The Hepatitis C Trust	The Salvation Army

The Scout Association, Falkirk District	Unison Kinneil Band	Upper Forth Boat Club
Wellbeing Scotland	Westquarter & Redding Communityproject	White Lady Mountain Biking (CIC)
Wider Access to School Project	Yamarashi judo club	Zetland parish church

Data was also collected from the OSCR database on the following organisations:

11th Falkirk Brownie Unit	15th Forth Valley Scout Group	16th Forth Valley (Laurieston) Scout Group
1st & 2nd Carron Brownies	1st Bantaskin Brownie Pack	1st Bantaskin Guide Company
1st Bantaskin Rainbow Unit	1st Bo'ness Brownie Unit	1st Braes Senior Section Unit
1st Brightons Brownie Unit	1st Falkirk (14th Forth Valley) Scout Group	1st Falkirk Brownies
1st Haggs Boys Brigade Company	1st Logie Guide Unit	1st Maddiston Brownie Unit



1st Polmont Brownies	1st Polmont Guide Unit	1st Polmont Rainbow Unit
1st Shieldhill Brownie Unit	27th Bonnybridge Scout Group	2nd Dennyloanhead Brownie Pack
2nd Polmont Brownies	2nd Polmont Company Boys Brigade	2nd Polmont Guide Unit
2nd Polmont Rainbow Guides	2nd Torwood Scout Group	3rd Bo'ness Scout Group
3rd Falkirk Brownie Unit	3rd Falkirk Guides	3rd Stenhouse Brownie Unit
40th Falkirk Scout Group	41st Falkirk (St Francis Xaviers) Scout Group	51st Scout Group - Dennyloanhead
62nd Larbert Scout Group	6th Denny Brownie Unit	89th Stenhousemuir Scouts
93rd Braes Scout Group	9th Forth Region (Dunipace) Scout Group	Abercorn Parish Church of Scotland
Adopt a Boxer Scotland SCIO	Adult ICT forum	Agape For All Nations Ministries International

Air Training Corps No 0470 Falkirk Squadron Non-Public Sports & Welfare Funds	Air Training Corps No 0867 Denny Squadron Non-Public Sports & Welfare Funds	Air Training Corps No 1333 (Grangemouth Spitfire) Squadron
Airth Community Hall	Airth Parish Church of Scotland	Airth Parish Community Centre
Alopecia Help And Advice (Scotland) Limited	Architects Professional Examinations Authority In Scotland Limited (Apeas)	Avonbridge Congregational Church
Bainsford Parish Church Of Scotland, Falkirk	Barony Film Society	Barony Players
Barrwood Trust	Bethany Hall Camelon Christian Brethren Blind Care	Blackbraes & Shieldhill Parish Church Of Scotland Board Of Management Of Forth Valley College of Further and Higher Education
Board Of Management Of The Anderson Bequest	Bo'ness Amateur Operatic Society	Bo'ness And Carriden Band
Bo'ness Baptist Church	Bo'ness Children's Fair Festival Executive	Bo'ness Community First Responders

Bo'ness Community Safety Group	Bo'ness Motor Museum	Bo'ness Old Kirk (Church of Scotland)
Bo'ness Playaway Play Group	Bonnybridge Community Education Association	Bonnybridge St Helen's Parish Church Of Scotland
Bothkennar & Carronshore Parish Church (Church of Scotland)	Bowhouse Community Association	Boys Brigade (Church of Scotland) World Mission Fund
Bridgeness & Carriden Miners Charitable Society	Brightons Hall Management Committee	Brightons Parish Church of Scotland
British Geriatrics Society Scottish Branch	Building Bridges	Business Mens Fellowship
California Primary School Parent Council	Camelon and District Pipe Band	Camelon Parish Church, Church of Scotland
Camelon Thistle Football Club	Camelon War Memorial Project	Carriden Parish Church of Scotland
Carron & Carronshore Playgroup	Carronshore Hall Trust Fund	Cat Register & Rescue

Central Advocacy Partners	Central Carers Association (Falkirk & Clackmannan)	Central Scotland Fuchsia Society
Central Scotland Fuchsia Society	Childrens Theatre Bo'ness	Christ Church, Falkirk
Chukwu Trust	Citizens Advice Bureau (Grangemouth & Bo'ness) Limited	Committed To Ending Abuse (CEA) Limited
Community Activists Regeneration Project	Community Interfaith Society	Community Schools 2008 Charity
Corinthian Church and Healing Association Scotland	Craigmailen United Free Church	Creche Matters!
CSI - Central Scotland Interfaith	Cumbernauld North Congregation Of Jehovahs Witnesses	DASH (Depression & Anxiety Support & Help)
Dawson Mission	Dean Cemetery Trust Ltd	Denny & Dunipace Pipe Band Association
Denny & Dunipace YMCA	Denny And Dunipace Heritage Society	Denny Baptist Church
Denny Community Support Group	Denny High School Prize Fund	Denny Old Parish Church of Scotland

Denny Westpark Church of Scotland	Destiny Church Falkirk	Dobbie Hall Trust
Dolphin Club (For Swimmers With Disabilities & Special Needs)	Dr Aitken's Trust For The Poor Of The Parish Of Falkirk	Drumbowie Environment Action Group
Duncan M Weston's Trust For The Benefit Of The Poor Or Indigent People Residing In The Village Of Glencoe	Dundas Gospel Trust	Dundas Gospel Trust
Dunipace Parish Church Of Scotland	Dunipace Primary School Parents Association	Edinburgh & South East Scotland Tinnitus Group
Edinburgh Mandolin and Guitar Orchestra	Enable Falkirk & District Branch	Environmental Arts Theatre Company
Essentia Foundation	Ettrick Dochart Community Hall Management Committee	Falkirk & District Arts and Civic Council (SCIO)
Falkirk & District Association For Mental Health	Falkirk & District Boys Brigade Battalion	Falkirk & District Community Safety Panel

Falkirk & District Spiritualist Church	Falkirk Autistic Bairns	Falkirk Baptist Church
Falkirk Bohemian Amateur Operatic & Dramatic Society	Falkirk Christian Centre	Falkirk Citizens Advice Bureau Ltd
Falkirk Community Trust Limited	Falkirk Council Charitable Trusts	Falkirk District Scout Council
Falkirk Environment Trust	Falkirk Foodbank SCIO	Falkirk Free Church of Scotland
Falkirk Homeless Project	Falkirk Larbert Congregation of Jehovah's Witnesses Falkirk Operatic Society (SCIO)	Falkirk Local History Society
Falkirk Rugby Football and Sports Club SCIO	Falkirk Temperance Cafe Trust	Falkirk Town Mission Charitable Trust
Falkirk Trinity Church of Scotland	Falkirk Vineyard Church	Focus Centre Trust
Forth Regional Scout Council	Forth Valley Advocacy	Forth Valley Broadcasting
Forth Valley Community Cricket Trust	Forth Valley Countryside Initiative	Forth Valley Deaf Children's Society

Forth Valley Girl Guides Association	Forth Valley Group Of Advanced Motorists	Forth Valley Medical Benevolent Trust
Forth Valley Sensory Centre	Forth Valley Sports Association For People With A Disability	Forth Valley Talking Newspaper Association
Forth Valley Visually Impaired Bowlers	Friends of Dunipace	Friends of Forth Valley First Responders
Friends of Forth Valley Royal Hospital	Friends Of Kinneil	Friends of Place of Restoration (Scotland)
Funplus	Genieri Collections	Gill Park Residents and Tenants Association
Grahamston Adult Learners	Grahamston Evangelical Church	Grahamston Senior Citizens' Treat Committee
Grahamston United Church	Grahamston Youth Trust	Grange Centre Playgroup
Grange Community Education Association	Grange Kidz	Grange Youth Club
Grangemouth Abbotsgrange Church Of Scotland	Grangemouth Carers	Grangemouth Choral Society

Grangemouth Congregation Of Jehovahs Witnesses	Grangemouth Council Of Churches	Grangemouth Evangelical Church
Grangemouth Family Substance Abuse Support Group	Grangemouth Gospel Trust	Grangemouth Heritage Trust
Grangemouth Old Peoples Welfare Committee	Grangemouth Sea Cadet Unit	Grangemouth Spitfire Memorial Trust (GSMT)
Grangemouth Zetland Parish Church of Scotland	Grangemouth, Kirk Of The Holy Rood, Church of Scotland	Great Oaks Kids Club (G.O. Kids)
Greenhill Community Resource Centre	Greenloaning Equine Centre	Greenpark Community Education Association
Greg Trust	Haggs Longcroft & Banknock Community Assoc	Haggs Parish Church Of Scotland
Happy House Parent And Toddlers Group	Heraldry Society Of Scotland	Home-Start Falkirk West
Hunter Archaeological Trust	Independent Living Association Forth Valley	Inland Revenue (Cumbernauld) Charities Fund



International Rescue Corps	J T Borland Charitable Trust	John A Dewey Charitable Trust
John Dunsmuir Trust	Keep Ticking,Falkirk	Kersiebank 1st Community Group
Kersiebank Community Projects Association	Kidney Kids Scotland Charitable Trust	Kinneil Miners Charitable Society
Larbert & Stenhousemuir Age Concern	Larbert Amateur Operatic Society	Larbert Baptist Church
Larbert Churches Youth Trust	Larbert East Church Of Scotland	Larbert Old Church of Scotland
Larbert Pentecostal Church	Larbert Pre-School Playgroup	Larbert West Parish Church of Scotland
Larbert West Toddlers & Twos Group	Laurieston Hall Management Committee	Laurieston Parish Church of Scotland
Laurieston Playgroup	Laurieston Tennis Club	Linlithgow Film Society
Living Word United Pentecostal Church	Loch Venachar Sailing Group For People With A Disability	Lochgreen Playgroup & Mothers & Toddlers Group

Lodge Callendar No 588 Benevolent Fund	Lodge Camelon No.1456 Benevolent Fund	Lodge Carron No 139 Benevolent Fund
Lodge Dolphin (Bonnybridge) No 911 Benevolent Fund	Lodge Griffin Gartcosh No 1254 Benevolent Fund	Lodge Polmont No 793 Benevolent Fund
Lodge St Andrew No 176 Denny & Loanhead Benevolent Fund	Lodge St John Falkirk No 16 Benevolent Fund	Lodge Zetland No 391 Benevolent Fund
MacTaggart Scott (Loanhead) Band	Maddiston Community Education Association Management Committee	Maddiston Evangelical Church
Meadowbank CAR 4U	Mettech Uk	Mike Matters
Mini TKD Kickers	Miss A M Urquhart Charitable Trust	Moray Busy Bees Playgroup
Mrs H E Mitchell Trust	Muiravonside Parish Church of Scotland	New Wine Scotland Trust Limited
Northern District United Pentecostal Church	Ogilvie Meal Charity - Airth And Bothkennar	Open Secret


Order Of The Temple Great Priory Of Scotland Grand Almoners Fund	Paragon Housing Association Limited	Peace by Piece
Polmont Age Concern	Polmont Old Parish Church Of Scotland	Polmont Playgroup
Positive Possibilities	Power (People Of Whitecross Elite Rooms)	Presbytery Of Falkirk
Prison Throughcare Trust (SCIO)	Quiet Waters	RCCG - Falkirk Life- House
RED - Ready for Education and Development (SCIO)	Redding & Westquarter Church of Scotland	Reddingmuirhead Community Hall
Reddingmuirhead Playgroup	Regener8 Central SCIO	Relationships Scotland - Couple Counselling Central Scotland
Rotary Club Of Falkirk Trust Fund	Rotary Club Of Grangemouth Benevolent Fund	Rotary Club of Polmont Benevolent Fund
Royal British Legion Scotland Grangemouth Branch	Royal Scottish Country Dance Society Clackmannanshire Branch	Royal Scottish Country Dance Society-Falkirk Branch

Safer Langlees And Bainsford (Road And Community Safety Group)	Samaritans Of Falkirk and Central Scotland	Sandcastles Toddler Group
Scottish Association For The Teaching Of English As A Foreign Language	Scottish Christian Alliance Ltd	Scottish Community Drama Association Falkirk District
Scottish Education in Africa Trust	Scottish Pottery Society	Scottish Railway Museum Collections Trust
Scottish Railway Museum Trust	Scottish Railway Preservation Society	Scottish Rescue Tails
Scottish Waterways Trust	Shieldhill Community Education Association	Shieldhill Youth/Community Hall Project
Slamannan Community Education Association	Slamannan Parish Church of Scotland	Spirit Of Life Sanctuary
St Andrew's Church of Scotland, Bo'ness	St Andrews West Church Of Scotland: Falkirk	St Catharines Episcopal Church: Bo'ness

St Margaret's Parent Teacher Association	St Mary's Episcopal Church: Grangemouth	Steins Thistle
Stenhouse & Carron Parish Church Of Scotland: Stenhousemuir	Stenhouse Senior Section Unit	Strathcarron Hospice
Syngenta Juveniles Football Club	Tamfourhill Community Hall Management Committee	The Agnes Watt Trust Fund
The Big Bad Wolf Children's Theatre Company	The Braveheart Association (SCIO)	The Carron Connect Partnership
The Driving Force	The Falkirk Football Community Foundation	The Falkirk Muslim Educational and Cultural Community Centre
The Hepatitis C Trust	The Julia Taylor Staffie Trust	The Margo Young Foundation
The McCheyne Fund	The Newtown Park Association Limited	The Polar Academy
The Scottish Council on Visual Impairment	The Throat Cancer Foundation	The ZooLab Foundation

Thomas & Margaret Roddan Trust	Torwood Community Woodlands	Tryst Theatre
Tulliallan Pipes and Drums	Umutima	Universal Christian Gnostic Movement of the United Kingdom
Vis de Copil	VX Scotland	Wallacestone and District Pipe Band
Wallacestone Methodist Church	West Lothian County Cricket Association	Westfield Park Community Centre
Wholeness Through Christ Trust	Wider Access To School Project	Windmill Playgroup
Word Of Life Ministries UK Ltd	Young Explorers Scotland SCIO	Young Falkirk Football Club
Youth Under Focus First		

## Appendix B. Third Sector Impact Measurement Survey

 Impact Measurement Survey 2018

**Want to help celebrate the success of the Third Sector in Falkirk?  
Here is your chance!**

We at CVS Falkirk are building evidence for our 2018 Impact Measure Report to illustrate the economic value of the Third Sector in Falkirk. However, we cannot produce this without collaborations from organisations in your sector.

Due to the assistance of organisations like yours, we have been able to publish Impact Measurement Reports for the past 3 years. Along with being published on the CVS Falkirk website, the Report will be presented to key strategic partners in Falkirk.

*"...The Third Sector Impact Measurement Report 2016 provides a context and details of the breadth of services offered by the third sector [in the Falkirk area], and the financial contribution made." –Falkirk Health and Social Care Partnership report*

The report will address the delivery of key priorities and outcomes in the Strategic Outcomes and Local Delivery (SOLD) Plan from the Falkirk Community Planning Partnership (2016-2020):

Priorities:

- Improving mental health and wellbeing
  
- Maximizing job creation and employability
  
- Minimizing the impact of substance misuse
  
- Addressing the impact of poverty on children

Outcomes:

- Our area will be a fairer and more equal place to live

- We will grow our local economy to secure successful business, investment and employment
- Our children will develop into resilient, confident and successful adults
- Our population will be healthier
- People live full, independent and positive lives within supportive communities
- Our area will be a safer place to live

As a thank you for filling out this survey we will personally send you a copy of the report once it has been published. The survey will only take 9 minutes to complete.

By completing this survey, you are authorizing CVS Falkirk to use the data to inform the report. Participation is voluntary, and your responses will be used along with other responses. Only the name of your organisation will be published as having participated in the research and only information already in the public domain will be attributed to individual organisations.



### About your Organisation

\* 1. What is the name of your organisation?

\* 2. Correspondence Address/Head Office

Address Line 1

Address Line 2

Address Line 3 (Local neighbourhood)

Town

Postcode

Telephone number

Email

Is this a home address and telephone number? (Y/N)

\* 3. What is the legal status of your organisation? Please tick all that apply to your organisation?

- Scottish Registered Charity
- Unincorporated Association
- Company Limited by Guarantee
- Scottish Charitable Incorporated Organisation (SCIO)
- Trust
- Industrial Provident Society
- Community Interest Company (CIC)
- Other/Not Known

\* 4. In What geographical region does your organisation operate?

- International
- UK Wide
- Scotland Wide
- Falkirk Only
- Forth Valley (Falkirk, Stirling, Clackmannanshire)

Please specify local authority areas

\* 5. Which local neighbourhoods do you serve?

- |   |                                       |   |
|---|---------------------------------------|---|
| <input type="checkbox"/> Airth                  | <input type="checkbox"/> Dunipace     | <input type="checkbox"/> New Carron                                   |
| <input type="checkbox"/> Allandale              | <input type="checkbox"/> Dunmore      | <input type="checkbox"/> Polmont                                      |
| <input type="checkbox"/> Avonbridge             | <input type="checkbox"/> Falkirk      | <input type="checkbox"/> Redding                                      |
| <input type="checkbox"/> Bainsford              | <input type="checkbox"/> Fankerton    | <input type="checkbox"/> Reddingmuirhead                              |
| <input type="checkbox"/> Banknock               | <input type="checkbox"/> Glen Village | <input type="checkbox"/> Rumford                                      |
| <input type="checkbox"/> Blackness              | <input type="checkbox"/> Grahamston   | <input type="checkbox"/> Shieldhill                                   |
| <input type="checkbox"/> Bo'ness                | <input type="checkbox"/> Grangemouth  | <input type="checkbox"/> Skinflats                                    |
| <input type="checkbox"/> Bonnybridge            | <input type="checkbox"/> Greenhill    | <input type="checkbox"/> Slammanan                                    |
| <input type="checkbox"/> Bothkennar             | <input type="checkbox"/> Haggs        | <input type="checkbox"/> Standburn                                    |
| <input type="checkbox"/> Bowhouse               | <input type="checkbox"/> Haliglen     | <input type="checkbox"/> Stenhousemuir                                |
| <input type="checkbox"/> Brightons              | <input type="checkbox"/> Kersiebank   | <input type="checkbox"/> Stoneywood                                   |
| <input type="checkbox"/> Brockville             | <input type="checkbox"/> Langlees     | <input type="checkbox"/> Tamfourhill                                  |
| <input type="checkbox"/> California             | <input type="checkbox"/> Larbert      | <input type="checkbox"/> Torwood                                      |
| <input type="checkbox"/> Camelon                | <input type="checkbox"/> Launieston   | <input type="checkbox"/> Wallacestone                                 |
| <input type="checkbox"/> Carron                 | <input type="checkbox"/> Letham       | <input type="checkbox"/> Westfield                                    |
| <input type="checkbox"/> Carronshore            | <input type="checkbox"/> Limerigg     | <input type="checkbox"/> Westquarter                                  |
| <input type="checkbox"/> Castlecary             | <input type="checkbox"/> Longcroft    | <input type="checkbox"/> Whitecross                                   |
| <input type="checkbox"/> Denny                  | <input type="checkbox"/> Maddiston    | <input type="checkbox"/> None - don't operate in Falkirk Council area |
| <input type="checkbox"/> Dennyloanhead          | <input type="checkbox"/> Middlefield  |   |
| <input type="checkbox"/> Other (please specify) |                                       |   |

Economic Impact

\* 6. Please provide details of your organisation's primary purpose?

\* 7. How many people currently volunteer with your organisation in the Falkirk council area?

\* 8. What is the average number of volunteer hours donated to your organisation per week?

\* 9. How many paid employees does your organisation have in the Falkirk area?

How many paid full-time employees?

How many paid part-time employees?

\* 10. Are you an accredited living wage employer?

Yes

No

\* 11. Please provide details of your organisation's income for the most recent financial year (2016/2017 or 2017/2018)?

Total income

Grant funding

\* 12. How many people have engaged with your organisation in the past year?

SOLD Plan

\* 13. Which of the following key priorities from Falkirk's Strategic Outcomes and Local Delivery Plan does your organisation priorities?

- Improving mental health and well being
- Maximising job creation and employability
- Minimising the impact of substance misuse
- Addressing the impact of poverty on children

\* 14. Which of the following outcomes from Falkirk's Strategic Outcomes and Local Delivery plan does your organisation contribute towards the most in the Falkirk community?

- To be a fairer and more equal place
- To grow our local economy to secure successful business, investment and employment
- For our children to develop into resilient, confident and successful adults
- For our population to be healthier
- For people to live full, independent and positive lives within supportive communities
- To be a safer place to live

15. Can you give an example of the actions your organisation takes to achieve these outcomes?

16. From your organisations perspective what do you think is the greatest challenge in achieving this outcome?

\* 17. Do we have your permission to contact you about any Impact Measurement Surveys in the future?

Yes

No

18. If yes, please provide your name and contact email

Name

Email Address

\* 19. Thank you very much for taking your time to complete this survey. To show your appreciation we would like to personally send you a copy of the 2018 Impact Measurement Report once it has been published. Do we have your permission to do so?

Yes

No

20. If yes, please provide your name and contact email

Name

Email Address

**From all of us here at CVS Falkirk we thank you for participating in this invaluable piece of research. If you have any questions or queries regarding the survey please get in touch at [Elizabeth.Mackenzie@cvsfalkirk.org.uk](mailto:Elizabeth.Mackenzie@cvsfalkirk.org.uk) or phone 01324 692019.**



### Appendix C. Data Section by Sub-Section of the Results Section

	Survey Data	OSCR Data	Council Funding Data
3.1. Legal Status of Third Sector Organisations	x	x	
3.2. Geographical Region	x		
3.3. Volunteering and employment	x		
3.4. Living Wage	x		
3.5. Engagements	x		
3.6. Financial Data	x	x	x
3.7. The SOLD plan	x		