



SC005968

The Action Group's Advice Service

Money Advice Service

Falkirk



SC015694

Knowing Your Stuff!

The Action Group provides a Money Advice Service in Falkirk, for people with learning disabilities and their families or carers. The service is free to use, and aims to help people with any money issues, by advising on ways to improve their financial situation and help with understanding and making the most of their finances. Through this we hope to reach clients who may struggle to engage with mainstream advice services, or need a more specialised approach. The service includes:

- Individualised financial assessment to identify overall income and outgoings.
- Hints and tips to reduce bills and outgoings.
- Budgeting advice.
- Ways to avoid getting into debt or arrears.
- Advice on what welfare benefits they are entitled to claim, and help understanding these.
- Support to claim/renew welfare benefits – e.g. help with form filling/phone calls etc.
- Support and signposting for those in debt crisis.

The above list is not exhaustive but gives an overall summary. Each client will be advised on an individual case basis by the Money Advice Worker. Contact can be in the form of phone calls, meetings or home visits, depending on the client's needs, with an effort made to ensure that any contact takes into account any communication or access needs that the client may have. Clients can refer themselves for the service, or a referral can be made on behalf of someone else.

For more information or to make a referral, please contact:

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