



Questionnaire for agencies who support and/or represent adults who may be at risk of harm and exploitation

Falkirk Adult Protection Committee is made up of a range of staff including from the Health Service, Police, Falkirk Council, Fire and Rescue and from the Voluntary Sector such as Forth Valley Advocacy and CVS in Falkirk.

An important responsibility of the Committee is to regularly ask the views of people who use services on their experiences. Whether services and relationships have helped them, in what ways and what has not worked and needs changed.

Our Committee, like many across Scotland, has found this a difficult task. Given the personal nature of adult support and protection (involving issues such as adults being physically harmed, financially exploited, sexually or psychologically harmed) it is a very sensitive matter to approach people and ask their experiences of this.

Over the last two years we have tried different approaches but none have led to any significant feedback. Therefore the work of the Committee (including reviewing front line services, training for staff, producing information leaflets and many more areas) is largely continuing without those who use the services being heard.

My hope is that you and your agency can help change that. We are keen to hear from those people who support adults.

The benefits to your own agency might be that you have represented service users in a way that allows wider agencies to reflect on the quality of services. Also if it results in any direct contact between a service user and myself then it might be the catalyst for an ongoing relationship of service users informing the Committee (and services) of “what works” and what doesn’t.

I look forward to speaking to you about this when I attend the future forums through CVS. Meantime if you have any questions at all then feel free to contact me – either through CVS or directly at iankinsley@yahoo.co.uk